

# Our Council

## Guiding Principles

Palmerston North City Council has adopted three principles that drive everything it does:

- ❖ Palmerston North will be a growing City
- ❖ It will have a positive community spirit
- ❖ The Council will be a financially responsible organisation.

As part of Palmerston North City Council, the City Library actively supports these principles in its operations.

## Library services: What the Council Currently Provides

The Council provides library services from the Central Library, branch libraries at Ashhurst, Awapuni, and Roslyn and the Mobile Library.

The City Library has its own website at [www.citylibrary.pncc.govt.nz](http://www.citylibrary.pncc.govt.nz).

The Library also provides some support to the Linton Camp Community Library.

There are approximately 290,000 items in the Library's collections. This is equivalent to 3.7 items per person in the City. Residents can borrow a range of resources including books, magazines, CDs, DVDs, videos and CD-ROMs. A further range of resources are available for use at the service points including reference materials, electronic resources, etc. As well the City Library provides a range of services including public information service desks, children's programmes, adult activities, events and festivals, housebound service, etc.

The City Library also houses the Ian Matheson City Archives, which includes the organisation's archives (a statutory responsibility) and community archives.

The Council has a statutory requirement to ensure that residents can join the City Library free of charge.

Last year the City Library issued more than 1,500,000 items and received more than 1,000,000 visits.

## Long Term Council & Community Plan: How Does the City Library Contribute to the Community's Outcomes

The provision of library services is a fundamental requirement of *A Growing Economy* that seeks to provide *A Liveable Urban Environment* and *A Well Managed Physical Environment*. Library services also contribute to *A Strong, Caring Community*, and *An Active Community*. The City Library also plays an active role in encouraging citizen participation, providing exemplary customer service, and supporting public access to information and knowledge.